



**citizens
advice**

**North
Tyneside**

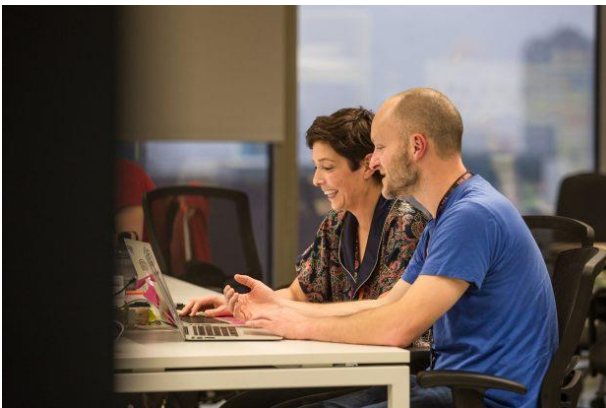
WORKING WITH LOCAL SCHOOLS



ENERGY

Are you worried about your energy bills and in need of some support? Our specialist energy adviser can review your bills and provide energy efficiency advice.

BENEFITS



Have your circumstances changed? Do you know whether you're receiving everything you're entitled to? Have you applied for a disability benefit and been turned down? Do you need help to challenge the decision? We can provide advice and support with these issues.

Client story – We recently completed a benefit check for a couple who thought they were receiving the correct amount of benefits, however their universal credit was missing a child disability element. This element is £456.89 per month. We assisted our client in applying for this and challenged the DWP's decision to not backdate it. This was successful and they received a backdated payment of almost £9000, which has dramatically improved their financial circumstances.

If you would like a check of your benefit entitlement or any other advice please call 01912704464 and ask for Caren or Sarah or email caren.thompson@ntcab.org.uk
sarah.skipsey@ntcab.org.uk