



Operation Encompass: North Tyneside

What is Operation Encompass?

The purpose of Operation Encompass is to safeguard and support children and young people who have been involved in a domestic abuse incident. Following an incident at home, children will often arrive at school distressed, upset and unprepared for the day. North Tyneside Council, the police and nominated Key Adults in school will be working together to make sure that school staff are made aware of an incident early enough to support pupils in school.

Why was Operation Encompass introduced in North Tyneside?

Operation Encompass was initially launched in Plymouth in February 2011 to address a shortcoming in the early sharing of information with schools. Following that, several pilots were set up across the UK, including Gateshead and South Tyneside, and proved to be very successful in providing appropriate support in a timely manner.

Pilots across the UK have reported positive outcomes for many children and young people. North Tyneside Council, Northumbria Police and all schools in the borough joined the scheme in June 2016, to help provide additional new support to benefit children and young people in North Tyneside and improve multi-agency sharing of information.

How does it work?

Every school in North Tyneside has two nominated members of staff who are known as Key Adults. All Key Adults attend specific training to the role in preparation for Operation Encompass. Each morning a police officer will review all domestic abuse incidents that occur outside of school but which might have had an impact on a child attending school the following day. Where children were present, witnessed or involved in a domestic abuse incident and aged between 4 and 16 years old, the officer will send this information to Children's Social Care Front Door Service. Staff from the Front Door Service will send this information in a secure format to the identified Key Adult. The Key Adults check their emails every day and the staff in contact with those pupils will then be in an informed position to support them in a way that is right for the child.

This information is shared on school days during school term and, when incidents occur on a Friday, Saturday, Sunday or over a holiday period, the police contact the Front Door the following Monday.

(Amended by school from the original 2016 NT document – last updated by school, April 2022).

